

red rock

CASINO · RESORT · SPA
Las Vegas



Health & Safety Measures

September 2, 2021

TO OUR VALUED PARTNERS

Meetings and Events are a cornerstone of Red Rock's success and we are committed to working with our industry partners in creating a safe environment for our guests.

The following protocols and guidelines have been incorporated into our best practices and will be modified as necessary in accordance with any changes to our current environment.

These guidelines will also assist you in communicating to the attendees of your event as well as planning a safe environment for your program.

We are excited to welcome you to Red Rock and look forward to working with you in the planning and final execution of a safe and successful event for all.

A handwritten signature in black ink, appearing to read "S. Nelson", written in a cursive style.

Scott Nelson
Vice President/General Manager

CERTIFICATIONS



CLEANLINESS & CONDITION
Thoroughly clean, both visibly
and surface tested.



Red Rock Resort has received the designation of **AAA Inspected Clean**, which validates hotel cleanliness. This designation means Red Rock has met AAA's established standards of cleanliness and physical condition, including surface cleanliness testing. Cleanliness is validated by detecting adenosine triphosphate (ATP), an energy-carrying molecule found in most food sources, human skin cells, bacteria, yeast, mold and biological material found in respiratory droplets. AAA's criteria are aligned to meet reasonable expectations for cleanliness during a hotel stay, not the clinical level required for hospitals.

In addition, Red Rock Resort uses **EPA List N** disinfectants for Coronavirus (COVID-19). The EPA expects all products on List N to kill the Coronavirus SARS-CoV-2 (COVID-19) when used according to label instructions



STATE MANDATES

On September 2, 2021, the Governor of Nevada signed a directive to expand the Nevada mask exception for large indoor events to include conventions if all attendees are vaccinated.

On July 29, 2021, the State of Nevada, in accordance with CDC guidelines, issued a directive that all individuals wear face coverings or masks in all indoor public spaces.

FACE COVERINGS/HAND SANITIZER

Face Coverings. Resort guests are required to wear face coverings or masks while in public areas indoors, regardless of vaccination status, unless actively eating or drinking. Facemasks are available at the security podium at no charge. Employees are required to wear facemasks while both back of house and in public/common areas. See State Mandate above for facemask exception for indoor Group events where all attendees are vaccinated.

Signage. Signage has been placed throughout the hotel, casino and Conference Center regarding the facemask requirement as well as where facemasks are available.

Hand Sanitizer. Touchless dispensers have been placed throughout the Resort for our guests' safety and convenience. Sanitizer stations may be found at each entry point, the front desk, all elevator lobbies (including each guest room floor), on the casino floor, and in key areas of the Conference Center (i.e. main entrances, registration area, in front of meeting rooms).

CLEANING & SANITATION PROTOCOLS

Cleaning. The Resort has increased the frequency of cleaning and disinfecting with special attention paid to frequent contact surfaces. Please refer to Certifications for **AAA Inspected Clean** designation as well as **EPA List N** approved products.

Guest Rooms. Industry leading cleaning and disinfecting protocols are used to clean guest rooms, with particular attention paid to high-touch items. Upon check out, each room is thoroughly cleaned and disinfected using **EPA List N** approved products.

Laundry. All bed linens and laundry continue to be washed at a high temperature and in accordance with CDC guidelines.

HVAC and Air Filtration. The frequency of air filter replacement and HVAC system cleaning has been increased and fresh air exchange is maximized as much as possible without affecting guest comfort.

HEALTH SCREENING

Health Screening. We encourage, but it is not mandatory, that all events have a designated medical professional on-site or on-call (EMT, nurse, physician). We also encourage health screenings be performed for every attendee, vendor and Group staff member.

Nevada COVID Trace App. The State of Nevada recommends all Group Attendees install COVID Trace on their smartphone. This free, easy-to-use mobile phone app provides simple COVID-19 contact tracing, without compromising user privacy. It is available in the Apple App Store and on Google Play. More details: <https://nvhealthresponse.nv.gov/covidtrace/>

INCIDENT RESPONSE

Case Notification. Anyone feeling sick is requested to remain in place. Red Rock has a team of officers trained in basic first aid, CPR and AED's available 24 hours a day. If we are alerted to a presumptive case of COVID-19 at the Resort, we work closely with the *Clark County WellCare Program* which provides full medical and needs support.

Guest Room Recovery. In the event of a guest confirmed with COVID-19, their room is removed from service and quarantined at least 48 hours. A certified technician from a professional outside industry expert is then deployed to remediate the room. They adhere to strict OSHA regulations and CDC COVID-19 guidance when cleaning, disinfecting and decontaminating the room. The room is then placed out of service for another 48 hours.

CATERING & BANQUET OPERATIONS

Our dedicated staff of professionals is here to assist with all of your planning needs. Due to the potential risk of COVID-19, we have added additional cleaning standards beyond our general practices. From increasing cleaning schedules of common areas in both public areas and back of house, to paying special attention to high-contact areas such as doorknob and food contact surfaces, we have taken every step necessary to help ensure the health and safety of all guests and employees.

The following will outline the Catering and Banquet health and safety procedures. As always, your designated CSM is here to assist you in making your event both safe and memorable.

Hand Sanitizing. Touchless dispensers are provided throughout the Conference Center at no additional cost.

Cleaning. Resort will clean high-touch surfaces in between sessions and provide overnight disinfectant spray in meeting space at no additional cost.

Buffets. Resort will provide plexi-glass dividers at buffet stations upon group's request at no additional charge.

Outside Vendors. All vendors are required to comply with Red Rock health and safety protocols and applicable operating guidelines. Vendor staff must sanitize hands and wear face coverings and use designated entrances/exits.

COVID Testing. COVID testing is not required for groups, however groups may arrange this service at their own expense.

Temperature Check Stations. Temperature checks are not required at this time, however groups may arrange this service through an outside company at their own expense.

Nevada COVID Trace App. See page 5.